

Scotts Valley Water District
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Scotts Valley
Water District

water news

VITAL INFORMATION ON COMMUNITY WATER ISSUES

REPORT ON WATER QUALITY FOR 2011

We Passed Our Annual Water Quality Checkup

This report provides water quality test results for samples drawn during 2011 and from required historical test results. Once again, the test results show your drinking water is of a higher quality than state and federal standards require.

In addition to detailed results of water quality testing, this

report also contains a description of local water sources, answers to common questions about water quality, and information to help your family or business conserve the precious water resources of our community.

Attend a Public Board Meeting

Learn more about water in your community! We urge customers to attend monthly Board Meetings held on the second Thursday of every month at 7 p.m. at the District office, 2 Civic Center Drive, Scotts Valley.

For More Information

Contact Assistant General Manager/Operations Manager William O'Brien at 831-438-2363 or by e-mail at contact@svwd.org for more information about your water quality.

Please Visit Us at www.svwd.org

Use our website to access meeting agendas and minutes, as well as information about the Board of Directors, rates, water quality, water conservation, and more.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo ó hable con alguien que lo entienda bien.

Take Advantage of Water Efficiency Rebates

You may earn up to \$200 for retrofitting a toilet or washer—\$100 from Scotts Valley Water District, plus a matching \$100 from the City of Scotts Valley. Terms and procedures for all of the rebate programs can be found at www.svwd.org. Start saving water and money today!

- **High Efficiency Toilet Retrofit.** Replace your old toilet with a new 1.28 gallon per flush High Efficiency Toilet (HET) and you could see water savings of 24,600 gallons per year!
- **High Efficiency Washer Retrofit.** Replace your old clothes washer with a new High Efficiency Washer (HEW) and you could see a water savings of 6,000 gallons a year!
- **Landscape Rebates.** Landscape for lawn replacement, rain catchment systems, weather based irrigation controllers, and low-flow irrigation.



YOU CAN NOW PAY YOUR WATER BILL ONLINE

We now offer online billing! Sign up at www.svwd.org to view your water bill and use a credit or debit card to pay your water bill online. You may also sign up for automatic recurring payments by downloading an authorization form and sending it to the District office. Please contact us if you have questions about our billing options or any water-related question.

VISIT OUR WATER-SMART DEMONSTRATION GARDEN FOR GREAT LANDSCAPE IDEAS



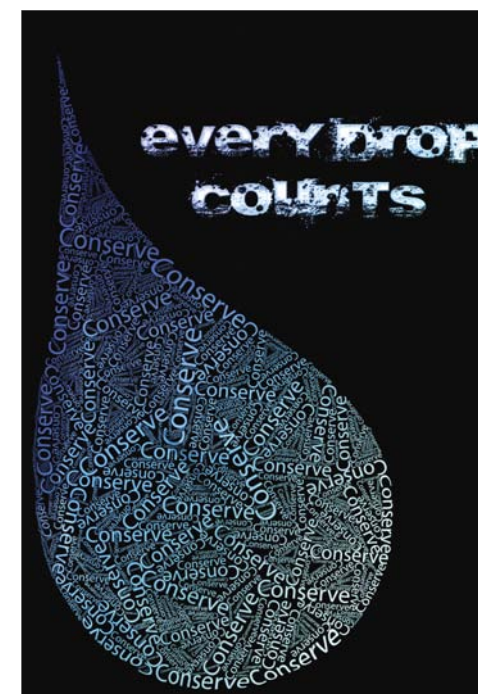
The District's demonstration garden is thriving after the winter rains. It is a great place to learn about and see examples of: low-flow and efficient irrigation systems, bioswales to help retain water, permeable paving, weather based irrigation controllers, rainwater catchment systems, and water-smart and drought tolerant plants.

The garden is tailored to our Scotts Valley environment, and is organized to show local plant community groupings. Please come by and visit any time at the Water District offices, 2 Civic Center Drive, Scotts Valley.



Visit www.svwd.org for Water Saving Ideas and Rebates.

First Place: Tony Marasco



Second Place: Cameron Hammill



Third Place: Sean Kennedy



Student Water Conservation Print-Ad Contest Winners

Scotts Valley Water District high school students used their graphic design skills to promote water conservation as part of the District's Annual Print Ad Contest. Ninety entries were received by seventy-five students. Congratulations to the winners and to all the participants!



2011 Annual Print Ad Winners From Left to Right: Cameron Hammill, Second Place; Tony Marasco, First Place; and Sean Kennedy, Third Place.

Sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. The District's current source of supply is 100 percent groundwater. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

Inorganic contaminants, such as salts and metals, that can be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

Organic chemical contaminants, including synthetic and volatile organic chemicals, that are by-products of industrial processes and petroleum production and can also come from gas stations, urban storm water runoff, agricultural applications, and septic systems.

An assessment of the drinking water sources for the Scotts Valley Water District was completed in September 2001 and January 2011. The sources are considered most vulnerable to the following activities associated with contaminants detected in the water supply: drycleaning, gasoline storage and distribution, and manufacturing. In addition, the sources are considered most vulnerable to these activities: abandoned water and monitoring wells, septic systems, transportation corridors, commercial parking lots, and sewer collection systems. A copy of the complete assessment is available at the District Office at 2 Civic Center Drive, Scotts Valley or by e-mail at contact@svwd.org.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants.

The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at 1-800-426-4791.

Quality Water Supply

Your drinking water comes from local groundwater supplies.

We operate four advanced water treatment facilities to produce safe, high-quality water.

Our state-certified water quality professionals monitor your water 24 hours a day, 7 days a week, to ensure the safety of your water.

Frequency of Tests: Some tests are done daily, others weekly, monthly, or at other intervals. Some measurements are taken continuously, around the clock, using sophisticated equipment. We do more testing than required by state and federal regulators.

Certified Labs: Tests and results are produced by independent state-certified facilities.

Test Accuracy: The thousands of tests we conduct every year are done with extraordinary accuracy. Many substances can be detected at a level of two grams per one million gallons of water.



Our water supply is from underground aquifers that are less susceptible to surface water contaminants. Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer who are undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune-system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available by calling the Safe Drinking Water Hotline at 1-800-426-4791.

In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (USEPA) and the State Department of Health Services prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water that must provide the same protection for public health. For information go to www.epa.gov.

The tables below list all of the drinking water contaminants and other constituents detected between January 1 and December 31, 2011. Secondary Standards in the table refer to aesthetic aspects of water. In general, water quality remained constant or improved in 2011 and meets all State and Federal standards.